

OCTOBER 2019

GOODFELLOW FAMILY HOUSING NEWS & STORIES



ANNUAL CEL SURVEY
OCTOBER 1st - 30th, 2019



CHECK EMAIL



TAKE SURVEY



GET ENTERED TO WIN PRIZES



Have you Completed your CEL SURVEY?

Our President's Message



We are coming up on CEL season, and I want to encourage all of our residents to participate and here's why...

The annual CEL Survey is an important instrument for Hunt to understand what we are doing well and what we need to work to improve. The CEL survey is available to all military housing residents throughout the country. It is controlled and administered by an independent, third-party who reports the results simultaneously to us and the Department of Defense. Across the Hunt portfolio of communities, we

have an average of over 50% of our residents who respond. This response rate is statistically high, but we want to continue to encourage our residents to respond in as large numbers as possible, so we get an accurate view of what is occurring within the communities.

Our goal is 100% satisfaction. When we fall short, we want to know so we can fix any problems before they become bigger issues. We also want to know which of our communities have high satisfaction rates so we can share best practices.

We want to hear from you, and this is one of several tools we use to facilitate that. I look forward to what you have to say.

Best,

John Ehle
President
Hunt Military Communities

Community Updates

CEL SURVEY

The annual CEL Resident Satisfaction Survey provides you with an opportunity to share your thoughts and feedback on how we are able to help create Exceptional Living Experiences for you and your family! This year all surveys will be sent on October 1st via email to the address that we have on file in the leasing office. Please check your spam folder in the event that you did not receive the survey. If you did not receive the survey please contact the leasing office for further instructions. We are striving for 100% participation! The more we know, the more we grow! Every resident that completes the survey will be entered into a drawing for a chance to win one of these prizes!

CEL SURVEY PRIZES

- ◆ 1 Month of FREE rent
- ◆ Pair of Fitness tracker watches
- ◆ Yeti Cooler
- ◆ Noise canceling headphones
- ◆ Grand prize: Family getaway package to Six Flags Holiday in The Park!

According to AFI34-144

Any families residing in base housing who provide care for other families' children on a regular basis or for more than 10 hours a week must be licensed by Goodfellow Airforce Base Childcare program. If you have any questions you may contact Carmen Trufant, Family Childcare Coordinator, 325-654-3239

Resident Events

Thank you to everyone that joined us for our National Night Out!

Save the date for these

upcoming events!

Yappy Hour: an event to bring your dog to social hour. Rio Concho 10/23 5-6
Concho Pearl: 10/24 5-6.

Pumpkin Paint Night: Join us at the community center on 10/17 from 5-6:30 to paint a pumpkin. Must RSVP.

We will be releasing more details closer to each of these events.



HuntMilitaryCommunities.com



OCTOBER

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1 National Night Out 5:30-7:30	2	3	4	5
6	7 Recycle/Trash Submit CEL for ONE MONTH FREE RENT	8	9	10	11 Concho Pearl: CEL LUNCH 11:00 am-1:00pm	12
13	14 bulk/trash Submit CEL for fitness trackers	15	16	17 Community Center Pumpkin Painting 5:00– 6:30	18	19
20	21 recycle/trash Submit CEL for Yeti Cooler y	22	23 Yappy Hour 5:00– 6:00 Rio Concho Dog Park	24 Yappy Hour 5:00-6:00 Concho Pearl Dog Park	25	26
27	28 Bulk/trash Submit CEL for Noise canceling headphones	29	30	31 Submit CEL for Family Getaway Grand Prize		

Goodfellow Team

Community Director: Ruby Robledo

Maintenance Director: Patrick Scott

Community Supervisor: Kallie Quanz

Maintenance Supervisor –Jerry Peacher

Maintenance Technician– Brad Downing

Maintenance Technician-Mitchell Marro

Maintenance Technician– Ray Havins

Resident Service Specialist-Michelle Reed

Resident Service Specialist– Alice Rivera

Office (325)651-8369

Office Hours :

Monday– Friday 8 a.m.– 5 p.m.



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